Team Zurg Design Project

Team Members: Brock Matzenbacher, Joshua Haupt, and Mitchel Zurliene

Team Zurg Team Member: Zurg Title Slide

Overview

- Client: College Board
- Computer Science AP course web application
 - Thinking Practices
 - Big Ideas
 - Interactive

Team Zurg Team Member: Brock Matzenbacher Project Overview

Contextual Inquiry

User Preferences

- **Q**uiz
 - Multiple choice questions
 - "Instantaneous" feedback
- Navigation
 - Data preservation
 - Breadcrumbs
- Interaction
 - Examples

Team Zurg Team Member: Brock Matzenbacher

Content

- Test
 - Realistic questions
 - Examples
- Interaction

Marker Type Task Time Event Note Score Observer Task Started Introduction 0:00:05 Matzenbacher, Brock 0:00:16 Matzenbacher, Brock ty 0:00:17 Matzenbacher, Brock Task Stopped Introduction 0.0010 0:0017 Matzenbacher, Brock Technical Ability 0:00:17 Matzenbacher, Brock /comment Technical Ability 0:00:40 Matzenb stion (undefined) Technical Ability pach Q-Quote/comment Technical Ability (undefined) Technic Introduction Task Started Marker Laptop and Cellphone Q-Quote/comment Marker User seemed confused about question Marker User utilized algorithmic approach (undefined) Tech 0:02:49 Matzenbacher, Brock Marker User needed some probing to get more information Task Stopped Technical Ability Task started Useability 0:02:53 Matzenbacher, Brock Marker user seems well versed in web browsing, majority from laptop Q-Quote/comm Marker Bookmarks, multiple tabs Q-Quote/comment Marker Bookmarks, multiple tabs 0:05:14 Matzenb Useability Q-Quote/comment 0:05:33 Matzenbacher, Brock 0:05:34 Matzenbacher, Brock Task Stopped Useability Task Started Preferences Task Stopped Preferences 0:06:14 Matzenbacher, Brock Task Started Student standpoint 0:06:15 Matzenbacher, Brock Marker user assumes that students are thinking ahead (undefined) Marker computer science is a broad topic, consider probing deeper Marker User likes the amount of design that went into the websites. Marker User prompted to clarify the response P-Participant prompted Marker thinking ahead, persona: tidy, detail oriented Q-Quote/comment Marker Multiple choice questions are preferred Q-Quote/comment Marker Descon for choice comes related to a promoted to a tartic Student standpo Q-Quote/comment 0-Observation Student standpo Student standpo Student standpoint Marker Reason for choice seems related to a remembering tactic. 0-Observation Marker Believe the user is hinting at a metaphor O-observation Stud Marker Consider reference links to applied knowledge that must be comfortable with Student standpo Q-Quote 0:15:34 Matzenbacher, Brock 0:15:36 Matzenbacher, Brock Task Stopped Student standpoint Task Started Teacher standpoint Marker Relate to the usefulness of reality. O-Observation Teacher standpoint Marker This seems like a useful resource for interview subjects as well, looking for a job in Marker Ask about a portal service Q-Quote/comment Teacher standpoint 0:19:33 0:19:39 0:21:30 Marker User monitoring, Question randomization. O-observation Teac Marker Users abstraction, you dont have to how it can kill you for it to kill you. Teacher standpo 0-Obser Task Stopped Teacher standpoint 0:25:36 Matzenbacher, Brock 0:25:38 Matzenbacher, Brock 0:25:48 Matzenbacher, Brock Task Started Task Stopped conclusion conclusion Contextual Inquiry

Personas

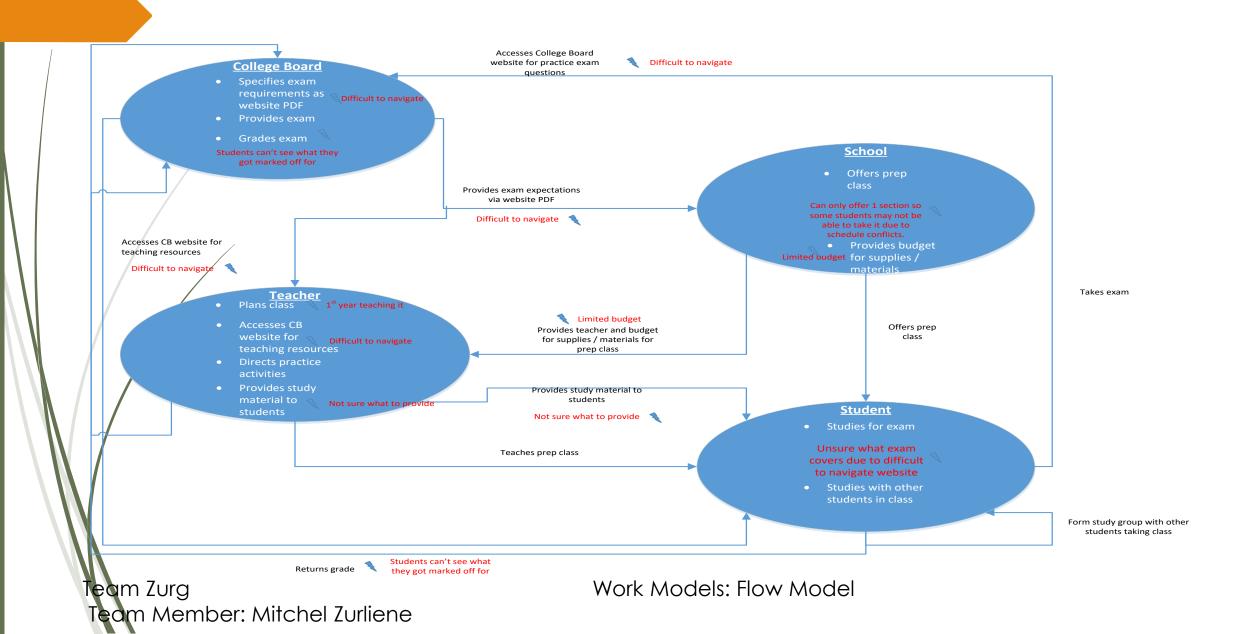
Who	Danny Banks	Bill Stanzas	Barry Whayer
What	Ex militant	C.S. Enthusiast	Teacher
Why	Daughter is interested, Parents are usually the ones who search.	Student that knows the jargon. Students Use the application	Teachers use the application



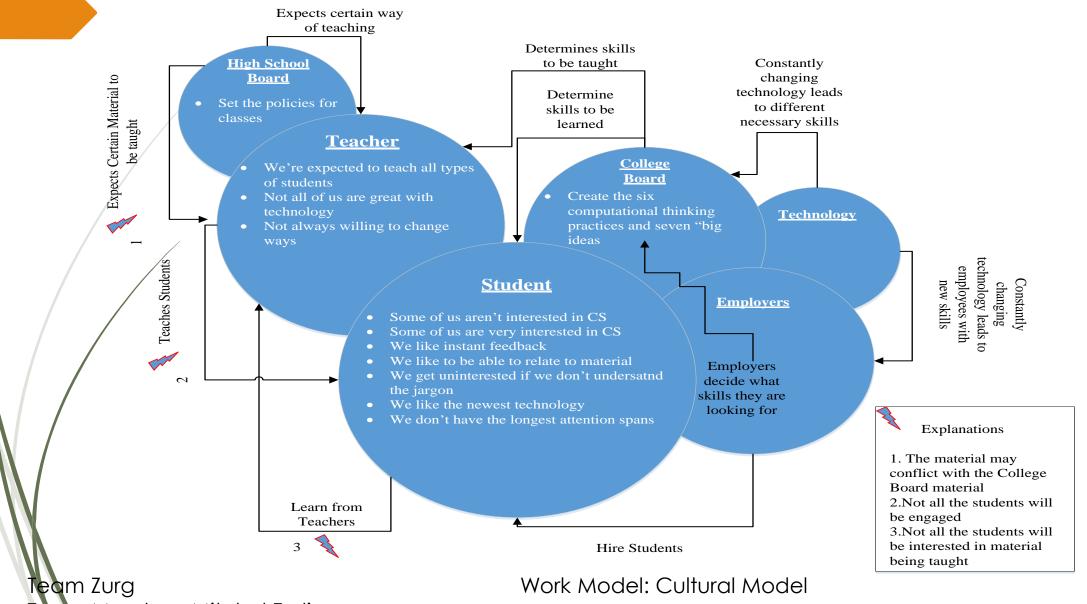
Team Zurg Team Member: Brock Matzenbacher

Personas

Work Model: Flow Model

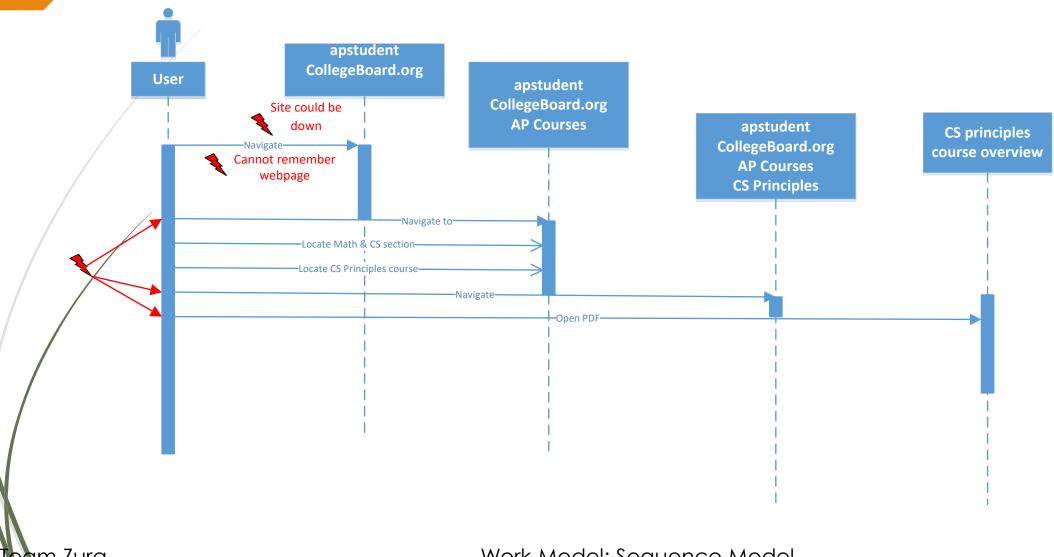


Work Model: Cultural Model



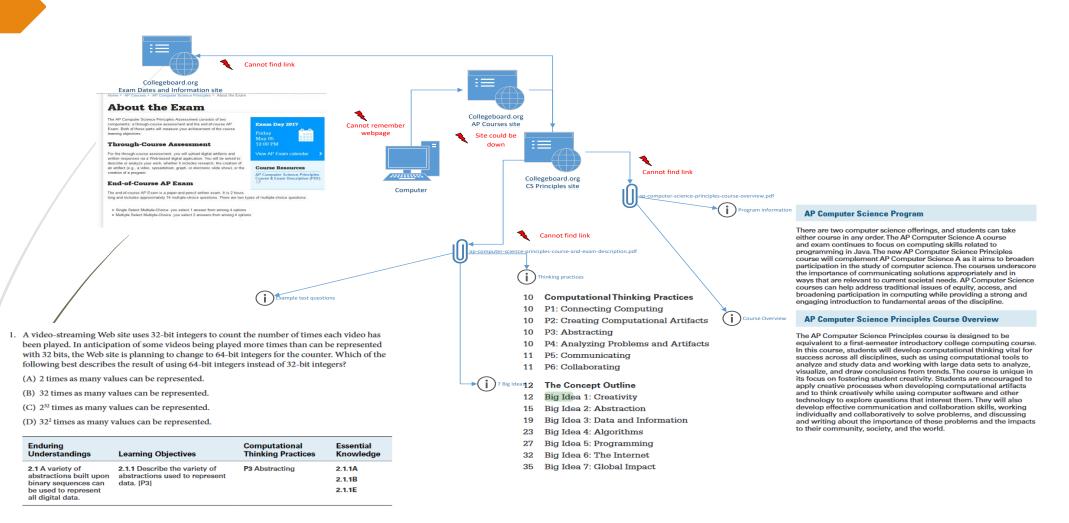
Team Member: Mitchel Zurliene

Work Model: Sequence Model



Team Zurg Team Member: Mitchel Zurliene Work Model: Sequence Model

Work Model: Artifact Model

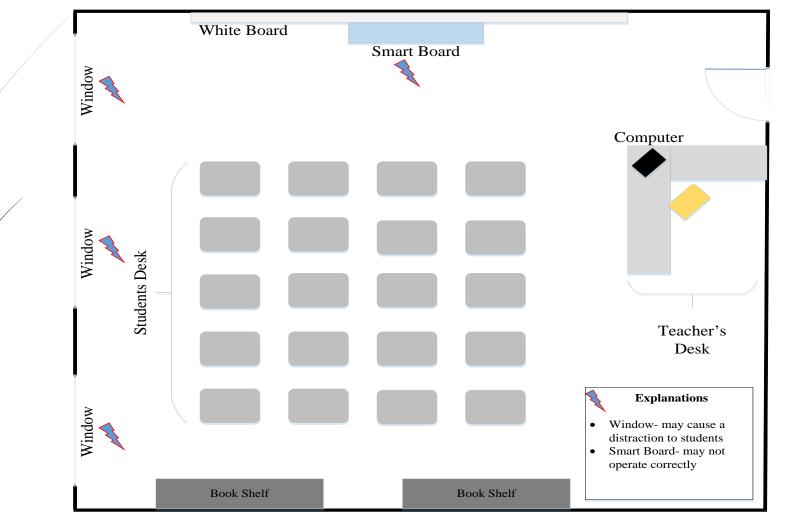


2. A programmer completes the user manual for a video game she has developed and realizes she has reversed the roles of goats and sheep throughout the text. Consider the programmer's goal of changing all occurrences of "goats" to "sheep" and all occurrences of "sheep" to "goats." The programmer will use the fact that the word "foxes" does not appear anywhere in the original text.

Team Zurg Team Member: Mitchel Zurliene

Work Model: Artifact Model

Work Model: Physical Model



Work Model: Physical Model

Hallway

Team Zurg Team Member: Mitchel Zurliene

Work Models: Affinity Diagram

Organization / Navigation	Teacher	Student
Easy to navigate	Teachers view student progress	Tips for students
All info in one place	Class activity ideas for teachers	Students perfer "hands on" learning
User friendly UI	Teaching examples that can be built off of	Students perfer MC questions
Real world examples	Should clarify goals	Instant feedback
Easy Navigation	Wants question randomization	Instant feedback to questions
Easy to understand organization	Wants question variety	Address all students
Simple Nav bar		"Down to Earth" examples
Mobile and Desktop		Address all types of students
Appealing layout, (colors, buttons, etc)		Perfer multiple choice questions
Use Laptop and Cellphone		Algorithmic approach to problem solving
Bookmarks and multiple tabs		Perfers laptop
Looking for well designed website		Lices MC because of a remembering tactic
Portal service for all user types		Needs connections to reality
Brock	Mitch	Josh

Impactful Issues

- Easy to navigate
- Class activities
- Instant feedback to

questions

- "Down to Earth" examples

Team Zurg Team Member: Mitchel Zurliene

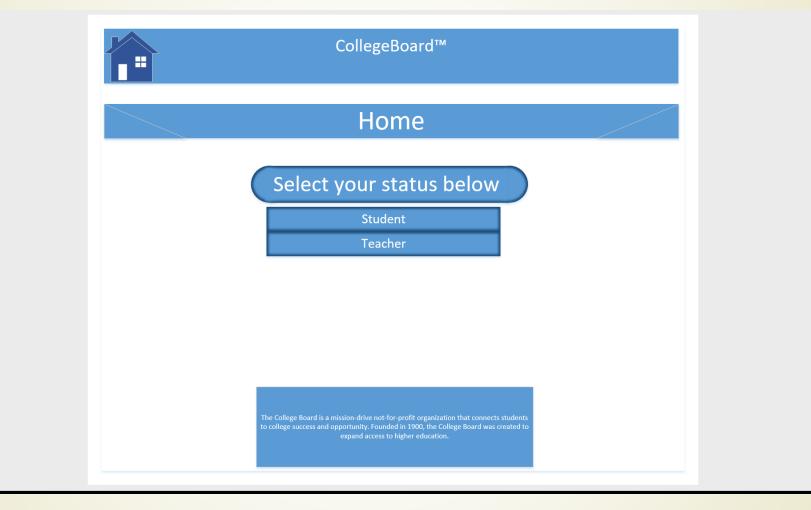
Affinity Diagram

Low Fidelity Prototype

Team Zurg Team Member: Joshua Haupt

Low Fidelity Prototype

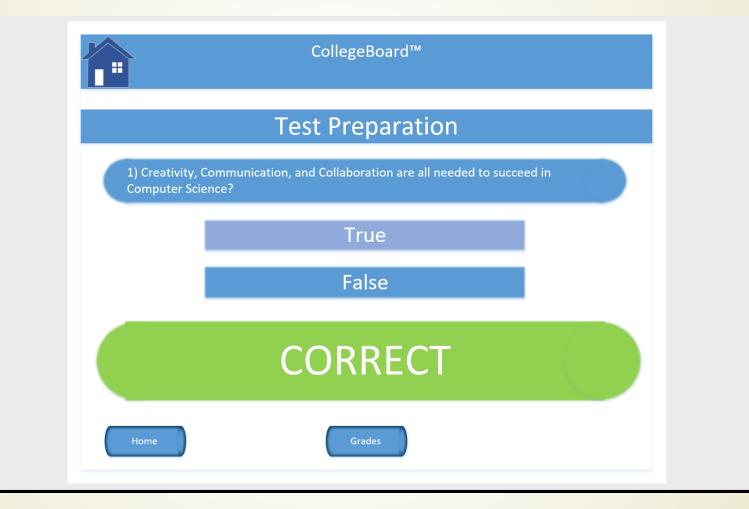
Main Menu



Team Zurg Team Member: Joshua Haupt

Low Fidelity: Main Menu

Practice Quiz

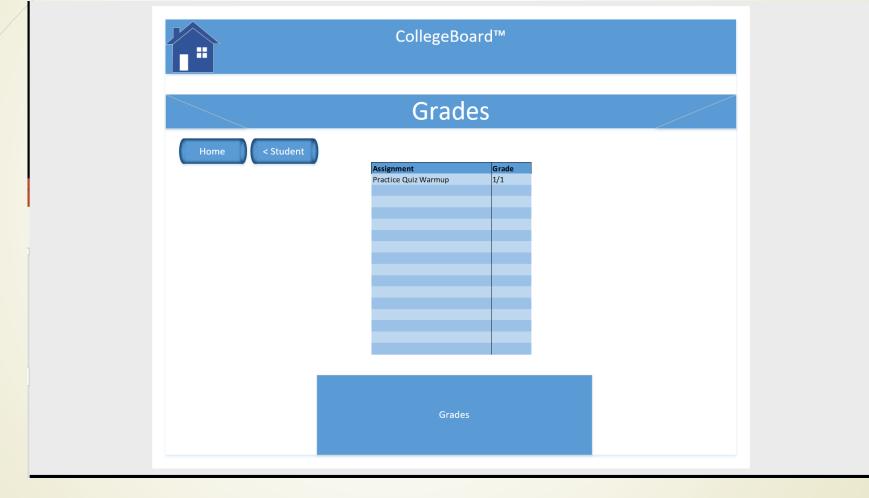


Team Zurg Team Member: Joshua Haupt

Low Fidelity: Practice Quiz

Quiz Grades

NOTICE: Our low fidelity prototype showed more design effort than our final Implementation.



Team Zurg Team Member: Joshua Haupt

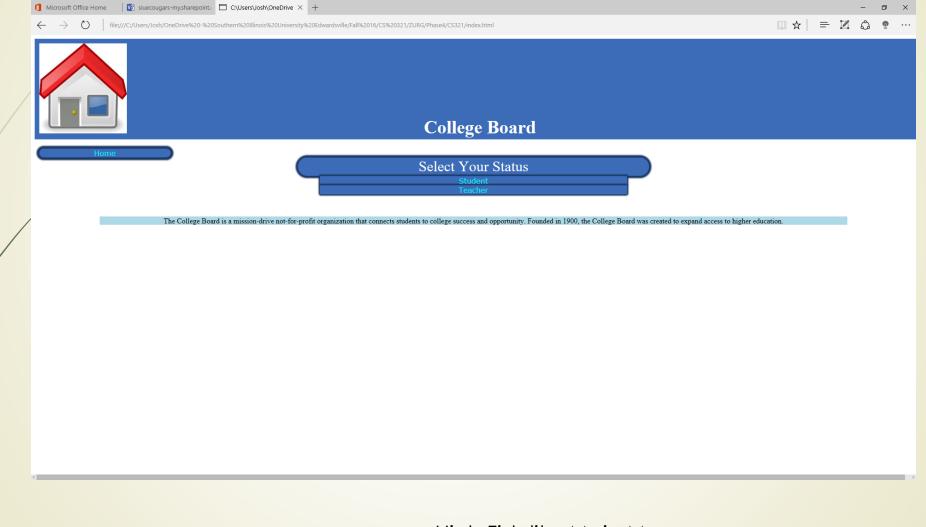
Low Fidelity: Quiz Grades

High Fidelity Prototype

Team Zurg Team Member: Joshua Haupt

High Fidelity Prototype

Main Menu



Team Zurg Team Member: Joshua Haupt High Fidelity: Main Menu

Student

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	College Board	
	Student	
Home	What are you looking for? Course Information Learning Resources Test Preparation Examples	
	Learn about the course. Learn about the course material. Prepare for the course through quizz	zes.
		2
Team Zurg	High Fidelity: Stud	dent
Team Member: Josh		

Teacher

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	College Board	
	Teacher	
Home	What are you looking for? Teaching Resources Tests Students	
	Course Materials	
	Thinking Practices Course Topics	
	Course ropics	
	Learn about the course material. Discover teaching resources View examples of Test Questions.	
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Team Zurg	High Fidelity: Teacher	
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Team Member: Joshua Haupt		

What Subjects Liked and Disliked

Liked:

- color scheme
- Navigation
 - Easy to keep track of your current position and navigate back if desired.

Disliked:

- naming
 - Big Ideas
 - Unclear name
 - So we changed it to Course Topics
 - Navigation menu difference was a shock

Team Zurg Team Member: Joshua Haupt

High Fidelity: What Subjects Liked and Disliked

Navigation and Big Ideas -> Course Topics

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	College Board		
	Topics		
Home Teacher			
	Select a topic! Creativity Data and Information Algorithms Global Impact Abstraction Programming The Internet		
Team Zurg	High Fidelity: Naviga	tion and Big Ideas -	> Cou
Team Member: Joshua Haupt			

NOTICE: The different menu system Course Topic Menu Shock



Team Zurg Team Member: Joshua Haupt

High Fidelity: Course Topic Menu Shock

High Fidelity -> Implementation

- Dr. White's criticism:
 - To text based, NOT enough interaction
- Unfortunately, we did not add enough interaction into our final implementation.

Team Zurg Team Member: Joshua Haupt

High Fidelity -> Implementation

Implementation

Team Zurg Team Member: Joshua Haupt Implementation

	Login					
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		Welcome to AP Computer Science! Enter your username and password!				
		Your Username Your Password Login				
Team Team	Zurg Member: Joshua Haupt	Implementation: Login				

Issue with Login Implementation

1	 College Board: Compute × College Board: Compute × Compute v C		
		Welcome to AP Computer Science! Enter your username and password!	
		Your Username Your Password	
		Login ERROR: The username and / or password is / are Invalid. This may be caused by a bug in this form: If so, please choose your status: Teacher or Student Sorry for the nconvenience.	
Team Zurg Team Member:	Joshua Haupt	Implementation: Issues with Login Implementation	on

Main Menu

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leam	Member: Joshua Haupt			

Quiz

Practice Quiz × +			— ć	s ×
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Test Preparation				
Home Student				
1. What is programming?				
○ A.) The action or process of writing computer programs.				
○ B.) The process of fixing errors in a program.				
○ C.) The action or process of scheduling something.				
 D.) The process of finding errors in a computer program. 				
 2. What is creativity? A) The use of the imagination or original ideas, especially in the production of an artistic work. B) The use of critical thinking and problem solving skills. C.) The ability to transcend traditional ideas, rules, patterns, relationships, or the like, and to create meaningful new ideas, forms, methods, interpretations, etc.; originality, progressiveness, or imagination. D.) The process of finding and resolving of defects that prevent correct operation of computer software or a system. 3. What is computer science? A) The study of the principles and use of computers. B) The study of computing, programming, and computation in correspondence with computer systems. This field of study utilizes theories on how computers work to design, test, and analyze concepts. C.) The process of computing the required sample size using regression analysis. D.) The study of the history of computers. 				
 4. What is an algorithm? A.) Another word for Computer Science. B.) A compiled computer program. C.) An error in a computer program. D.) A process or set of rules to be followed in calculations or other problem-solving operations, especially by a computer. 				

Team Zurg Team Member: Joshua Haupt Implementation: Quiz

Quiz Score

	Quiz Grade × +		-	٥	×
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	Quiz Grade				
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Team Zurg	Implementation: Quiz Score				
	ber: Joshua Haupt				

Incomplete Implementations

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		College Board Tests	
		I'm sorry but the page you requested could not be found. If you believe this is an error, please contact the server admins.	
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Team Zurg Team Membe	r: Josh	Implementation: Incomplete	

Too Text Based

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		Student				
		iome Student Home Examples				
		The following question uses a robot in a grid of squares. The robot is represented as a triangle, which is initially in the bottom left square of the grid and facing right.				
/						
		Consider the following code segment which moves the robot in the grid.				
		n←3 Repeat 3 times Repeat n times Move forward) Turn Left n← n-1				
		Control Code is shown in treen , and operations are shown in Orange , and blocks of code are shown in pink.				
		First 3 is assigned to n				
		The next instruction to be executed will be Move forward. Since this is within a loop, it will be repeated multiple times. In our case, n.				
						v

Team Zurg Team Member: Joshua Haupt

Implementation: Too Text Based

Usability Test



Tasks included:

- "Big Ideas" Activity
- Navigating to Course Description
- Completing Practice Quiz
- "Thinking Practices" Activity

Results

SUS 90 % Confidence Interval - 72.29 to 98.71
 Users found navigation of application easy
 More interaction and questions in quiz needed



	Entire recording	Task 1	Task 2	Task 3	Task 4
Time on Task	(Minutes)				
UsabilitySessi on1	5.78	2.41	0.45	0.64	0.43
UsabilitySessi on2	6.19	0.8	0.3	1.18	1.49
UsabilitySessi on3	5.67	0.91	0.39	0.65	0.82
UsabilitySessi on4	4.37	0.79	0.34	0.37	0.9
UsabilitySessi on5	4.83	0.71	0.34	0.33	0.7
Minimum	4.37	0.71	0.3	0.33	0.43
Maximum	6.19	2.41	0.45	1.18	1.49
Mean	5.37	1.12	0.37	0.63	0.87
Standard Dev.	0.74	0.72	0.06	0.34	0.39
90 % CI (minutes)		- 435. 1.81	- 309. 419.		

Team Zurg Team Member: Mitchel Zurliene

Usability Test

Post-Mortem



Nonsuccess

- Poor high fidelity prototype and final implementation
- Took time to relearn material

Success

- Completed appropriate personas, work models, and low fidelity prototype
- Improved development skills

Lessons Learned

- Good communication and time management are crucial
- Beginning phases of development are extremely important, don't push them away

Team Zurg Team Member: Mitchel Zurliene

Work Model: Example